

**Children & Young People Volunteer Supporter**

**Volunteer Information**

Cruse Scotland is seeking to recruit enthusiastic and compassionate volunteers to support our younger clients and their families who have been affected by the death of someone important to them. We work with children and young people up to the age of 18 years via telephone, online and face to face.

**Training**

Full training is given for this role. Our bespoke training is 12 days long, held over six weekends. **We require all applicants to attend all 12 training days.** There will also be a two-hour induction for those who successfully complete the online training. The course is open to those who have experience in working with CYP, and/or interest in furthering skills in working with bereaved children and young people.

The training will be delivered via Zoom therefore you must have access to a PC/laptop/tablet for all the training days. The format of the course is a mix of trainer led delivery, skills practice, some written work and eLearning.

**Ongoing Training**

As with all roles in Cruse Scotland, we are committed to the ongoing learning and development of all our volunteers. You can expect to receive Continuing Professional Development (CPD) opportunities throughout the year. The CPD training varies from learning about what other organisations provide (to help with signposting as part of your role), about self-care and topics covering different aspects of the role and the clients you support.

**Support and Supervision**

Our Area Managers oversee the day to day running of the service, along with a local co-ordinator who will support you during your time volunteering with us. You will be allocated one of our inhouse core supervisors, have access to optional group supervision every month and regular volunteer meetings where you can meet other members of the team.

**Opening Hours**

Our local offices have various opening hours. You will be informed of these during your local induction. Our helpline is open weekdays from 9am – 8pm and weekends from 10am – 2pm. All client support is delivered during office hours or remotely during helpline hours.

**Location**

Our volunteer team are office and home based depending on the type of support they are providing. We also use venues outside of our local offices, such as local schools. Again, this will be explained during your local induction. When volunteering from home we need you to guarantee a private space where you will not be interrupted during your sessions.

**About you**

* You have experience of working closely with children and young people or have an interest in developing your skills to enable you to support them in the future
* You work ethically and empathetically with all clients. We support clients from all backgrounds and life experiences
* You are dedicated, reliable, and communicates well in a professional setting
* Availability to attend all 12 training days spread over six weekends
* Ability to practice in accordance with relevant legislation involving Safeguarding Children and Young People
* Able to develop and maintain good working relationships with clients, staff and other volunteers
* Understanding of the importance of working within organisational policies and protocols
* Excellent interpersonal skills
* Well organised, enthusiastic and self-motivated
* Trustworthy and reliable
* Understanding of the boundaries within the role
* You are happy to undertake a DBS check before receiving clients

**What volunteering with Cruse Scotland will give you**

* Experience working with clients from all walks of life and obtaining insight, skills and knowledge with

the key issues that affect clients and their families dealing with bereavements

* One to one supervision and optional monthly group supervision with one of our in-house

supervisors

* Development of skills, and expertise in supporting young people and their families
* Invaluable transferrable skills in supporting children & families
* Full training and induction, as well as access to our eLearning resources.
* A varied CPD programme throughout the year.
* Support from our local area teams, including volunteer meetings (in-person & online) and a yearly

Volunteer Conference (in-person)

**Next Steps**

If you like the sound of what we can offer you here at Cruse Scotland and you have all the necessary attributes that we are looking for please complete our application form that you will find in our Children & Young person recruitment page on our website:

<https://www.crusescotland.org.uk/volunteer/current-volunteer-opportunities/>

**We look forward to hearing from you**